

**Desrosiers v. Hartford Life and Acc. Co.**  
 C.A.1 (R.I.),2008.

United States Court of Appeals,First Circuit.  
 Sheryl Serreze **DESROSIERS**, Plaintiff, Appellant,  
 v.

**HARTFORD LIFE AND ACCIDENT**  
**INSURANCE COMPANY**, Defendant, Appellee.  
**No. 06-2609.**

Heard Aug. 1, 2007.  
 Decided Feb. 14, 2008.

**Background:** Plan participant filed suit in state court against administrator of federal employee group long-term disability plan, sponsored by Department of Justice Recreation Association (DJRA), asserting state law claims for breach of contract and bad faith settlement for failure to pay benefits. Following removal, the United States District Court for the District of Rhode Island, [Ronald R. Lagueux](#), Senior District Judge, [354 F.Supp.2d 119](#), granted administrator summary judgment on preemption of state law claims by Employee Retirement Income Security Act (ERISA), and after allowing amendment of complaint to assert ERISA claims, [456 F.Supp.2d 325](#), granted administrator summary judgment. Participant appealed.

**Holdings:** The Court of Appeals, [Howard](#), Circuit Judge, held that:

- (1) participant failed to preserve argument regarding summary judgment affidavit;
- (2) administrator did not violate internal claims procedures; and
- (3) administrator did not improperly rely on lack of objective evidence.

Affirmed.

West Headnotes

**[1] Federal Courts 170B  823**

[170B](#) Federal Courts  
[170BVIII](#) Courts of Appeals  
[170BVIII\(K\)](#) Scope, Standards, and Extent

[170BVIII\(K\)4](#) Discretion of Lower Court  
[170Bk823](#) k. Reception of Evidence.

[Most Cited Cases](#)

Court of Appeals reviews the district court's consideration of evidence on summary judgment for abuse of discretion, and will not set aside the decision without strong evidence that the district court indulged in a serious lapse in judgment. [Fed.Rules Civ.Proc.Rule 56\(e\)](#), [28 U.S.C.A.](#)

**[2] Federal Courts 170B  625**

[170B](#) Federal Courts  
[170BVIII](#) Courts of Appeals  
[170BVIII\(D\)](#) Presentation and Reservation in Lower Court of Grounds of Review  
[170BVIII\(D\)2](#) Objections and Exceptions  
[170Bk625](#) k. Proceedings Preliminary to Trial or Hearing. [Most Cited Cases](#)  
 Some affirmative action from the aggrieved litigant is required to preserve argument that party seeking summary judgment may not add new facts or legal arguments in a reply. [Fed.Rules Civ.Proc.Rule 56\(e\)](#), [28 U.S.C.A.](#)

**[3] Federal Courts 170B  636**

[170B](#) Federal Courts  
[170BVIII](#) Courts of Appeals  
[170BVIII\(D\)](#) Presentation and Reservation in Lower Court of Grounds of Review  
[170BVIII\(D\)2](#) Objections and Exceptions  
[170Bk636](#) k. Necessity of Specific Objection or Exception. [Most Cited Cases](#)  
 Statement of plaintiff's counsel that "we would very much like an opportunity here in Court or through deposition to conduct inquiry" of affiant was not sufficient objection to summary judgment affidavit, as required for plaintiff to preserve argument by seasonable, strenuous, and specific oral objection that district court improperly relied on new facts contained in affidavit submitted with defendant's reply, despite plaintiff's ample opportunity to object to reply and accompanying affidavit during nine months before district court issued ruling. [Fed.Rules Civ.Proc.Rule 56\(e\)](#), [28 U.S.C.A.](#)

**[4] Federal Courts 170B ↪636**

[170B](#) Federal Courts

[170BVIII](#) Courts of Appeals

[170BVIII\(D\)](#) Presentation and Reservation in Lower Court of Grounds of Review

[170BVIII\(D\)2](#) Objections and Exceptions

[170Bk636](#) k. Necessity of Specific Objection or Exception. [Most Cited Cases](#)

Reversing a summary judgment in the absence of a sufficient objection to an allegedly improper affidavit runs the risk of allowing parties to play dog in the manger, making no response to a movant's affidavits, with the chances of both defeating the motion and, if unsuccessful, of later setting it aside. [Fed.Rules Civ.Proc.Rule 56\(e\), 28 U.S.C.A.](#)

**[5] Federal Courts 170B ↪776**

[170B](#) Federal Courts

[170BVIII](#) Courts of Appeals

[170BVIII\(K\)](#) Scope, Standards, and Extent

[170BVIII\(K\)1](#) In General

[170Bk776](#) k. Trial De Novo. [Most Cited Cases](#)

Court of Appeals reviews a summary judgment ruling de novo.

**[6] Labor and Employment 231H ↪688**

[231H](#) Labor and Employment

[231HVII](#) Pension and Benefit Plans

[231HVII\(K\)](#) Actions

[231HVII\(K\)5](#) Actions to Recover Benefits

[231Hk684](#) Standard and Scope of Review

[231Hk688](#) k. Abuse of Discretion.

[Most Cited Cases](#)

ERISA plan benefits determination by an insurer is reviewed under the deferential abuse of discretion standard, even where the insurer both makes the eligibility determination and pays the benefits; thus, the insurer's decision is upheld as long as it is reasoned and supported by "substantial evidence," that is, when the evidence is reasonably sufficient to support a conclusion. Employee Retirement Income Security Act of 1974, § 2 et seq., [29 U.S.C.A. § 1001 et seq.](#)

**[7] Labor and Employment 231H ↪616**

[231H](#) Labor and Employment

[231HVII](#) Pension and Benefit Plans

[231HVII\(J\)](#) Determination of Benefit Claims by Plan

[231Hk616](#) k. Investigation and Discovery.

[Most Cited Cases](#)

Plan administrator's failure to obtain participant's job description, in denying her benefits under federal employee group long-term disability plan governed under ERISA, until administrator was considering participant's appeal of denial determination, was not violation of administrator's own internal claims procedures, in support of denial of claim for benefits, although policy's definition of disability was expressed in terms of participant's ability to perform essential duties of her occupation, since timing issue was not dispositive to denial of benefits claim. Employee Retirement Income Security Act of 1974, § 2 et seq., [29 U.S.C.A. § 1001 et seq.](#)

**[8] Labor and Employment 231H ↪618**

[231H](#) Labor and Employment

[231HVII](#) Pension and Benefit Plans

[231HVII\(J\)](#) Determination of Benefit Claims by Plan

[231Hk617](#) Notice of Denial or Determination; Statement of Reasons

[231Hk618](#) k. In General. [Most Cited Cases](#)

Plan administrator did not improperly rely on lack of participant's objective evidence to deny her claim for benefits, under federal employee group long-term disability plan governed under ERISA, in support of denial of benefits claim, since administrator's claim denials referred to lack of objective findings but in conjunction with particular diagnoses, such as lumbar disk herniation, which were amenable to objective verification, and administrator otherwise referred to objective evidence in context of participant's claim that she was unable to work. Employee Retirement Income Security Act of 1974, § 2 et seq., [29 U.S.C.A. § 1001 et seq.](#)

\*[88](#) [Jordan M. Lewis](#), with whom Siegel, Brill, Grupner, Duffy & Foster, P.A., [Christopher M. Lefebvre](#), Law Offices of \*[89](#) Claude F. Lefebvre & Sons, and S. Carolina Africano were on brief, for appellant.

[Mark A. Pogue](#), with whom Edwards Angell Palmer

& Dodge LLP was on brief, for appellee.

Before [BOUDIN](#), Chief Judge, [SELYA](#), Senior Circuit Judge, and [HOWARD](#), Circuit Judge.

[HOWARD](#), Circuit Judge.

Sheryl Serreze **Desrosiers** appeals from two adverse summary judgment rulings which together upheld the denial of her claim for long-term disability benefits by **Hartford Life & Accident Insurance Co.** (“**Hartford**”).<sup>FN1</sup> The district court first ruled that **Desrosiers's** common law claims<sup>FN2</sup> were preempted by ERISA. After allowing **Desrosiers** to amend her complaint to proceed under ERISA, the court upheld **Hartford's** determination that **Desrosiers** was not “totally disabled” within the meaning of the disability insurance policy. We affirm.

[FN1](#) *Desrosiers v. Hartford Life & Acc. Ins. Co.*, 456 F.Supp.2d 325 (D.R.I.2006); [Desrosiers v. Hartford Life & Acc. Ins. Co., 354 F.Supp.2d 119 \(D.R.I.2005\).](#)

[FN2](#) **Desrosiers** originally filed suit in Providence County (R.I.) Superior Court. **Hartford** removed the case to district court based on diversity jurisdiction. She asserted state law breach of contract and bad faith settlement claims.

## I. FACTUAL BACKGROUND

### A. The Plan

Appellant, an attorney, began working at the United States Trustee Program in 1992. She became Assistant United States Trustee in the Program's Rhode Island office in 1995. As an employee of the Department of Justice, **Desrosiers** was eligible to enroll in the Federal Employee Group Long Term Disability Plan (“the Plan”), which is sponsored by the Department of Justice Recreation Association (“DJRA”). Plan benefits are paid by an insurance policy issued by **Hartford**, which also administers the Plan. To receive benefits pursuant to the policy, a claimant must demonstrate “total disability,” which is defined in relevant part as “being prevented from performing the essential duties of your occupation” as a result of accidental bodily injury, sickness, or mental illness.

### B. The Claim<sup>FN3</sup>

[FN3](#). As **Desrosiers's** appeal is aimed at the procedures followed by **Hartford** and by the district court, we offer only a brief summary of her claimed injuries.

**Desrosiers's** claim for disability benefits resulted from three separate incidents in 1999. In April, she was struck in the head by a car door, and subsequently complained of resultant headaches, dizziness and difficulty with left eye vision. In May, **Desrosiers** was injured when she fell off a swing.<sup>FN4</sup> She was treated by a neurologist about a month later for persistent headaches, nausea and dizziness. She was diagnosed with post-traumatic migraines. **Desrosiers** returned to work after the second injury<sup>FN5</sup>, but was injured again in December, when she fell down stairs at home. She suffered a cut on her head that required stitches and was admitted to the hospital for five days. She subsequently suffered from a host of maladies, including partial vision loss in her left eye, and \*90 weakness or paralysis in her right leg. **Desrosiers** was diagnosed with a sprained back and neck and was discharged with a walker. She continued to have headaches, dizziness and weakness in her right leg, as well as various cognitive problems, including forgetfulness, sleep issues and difficulty concentrating. While an MRI and spinal CT scan produced normal results, a brain MRI showed “slight hyperintensity of the left optic nerve.”

[FN4](#). In her application for benefits, **Desrosiers** wrote “fell off swing; broken nose.” In an affidavit submitted to the district court she stated she “fractured [her] skull.”

[FN5](#) **Desrosiers** reported on her benefit application that she worked part-time through August 1999, then full time until the December accident.

**Desrosiers** did not return to work after the third accident. She submitted her disability insurance claim to **Hartford** on December 30, 1999. **Desrosiers** attempted to return to part-time work in June 2000, but stopped two weeks later on the advice of her doctor. During the period between **Desrosiers's** application and her cessation of work, she submitted

medical information to **Hartford**, which in turn supplied the information to its own internal medical personnel. **Hartford** denied **Desrosiers's** claim in August 2000. **Desrosiers** pursued an internal appeal, in support of which she supplied additional medical information. **Hartford** denied the appeal in May 2001.

C. *District Court Proceedings*<sup>FN6</sup>

<sup>FN6</sup>. As the procedure followed by the district court is, in part, the basis for **Desrosiers's** appeal, we detail the travel of the case separately.

**Desrosiers** filed suit in Rhode Island Superior Court in November 2002. In January 2003, **Hartford** removed the action to federal court on diversity grounds. **Hartford** amended its answer in July 2003 to assert that **Desrosiers's** claims fell within ERISA's ambit.<sup>FN7</sup> In February 2004, **Hartford** filed its first motion for summary judgment, asserting ERISA preemption of **Desrosiers's** state law claims. **Hartford's** motion was supported by an affidavit from DJRA President Arthur C. Smith III. Approximately one week later, **Hartford** moved to stay discovery pending resolution of its summary judgment motion. **Desrosiers** did not object to the stay, and the motion was granted. She filed her objection to **Hartford's** summary judgment motion in March. In April, **Hartford** filed a reply to the objection, which included a legal argument only briefly mentioned in its original motion, as well as a supplemental affidavit from Smith, which contained facts not in his original affidavit. In August, the district court conducted a hearing on the motion. In January 2005, the district court granted **Hartford's** ERISA-based motion, dismissed **Desrosiers's** state law claims, and allowed her to file an amended complaint asserting ERISA claims. *Desrosiers*, 354 F.Supp.2d at 129.

<sup>FN7</sup>. The gist of the dispute was whether the Plan was an “employee welfare benefit plan,” as defined by ERISA, 29 U.S.C. § 1002. *Desrosiers*, 354 F.Supp.2d at 123.

Following a period of discovery, the parties filed cross-motions for summary judgment regarding **Hartford's** denial of benefits. In October 2006, the district court granted **Hartford's** motion and denied

**Desrosiers's**. This appeal followed.

## II. DISCUSSION

### A. *The First Summary Judgment Motion*

[1] **Desrosiers's** first argument on appeal is that the district court committed reversible error in its handling of the first summary judgment motion when it improperly relied on “new” facts contained in the affidavit submitted with **Hartford's** reply. It is important to note that this argument is based entirely on the district court's reliance on the second Smith affidavit, rather than a challenge to the result reached after the allegedly improper reliance. In other words, **Desrosiers** implicitly concedes that if the district court did \*91 not err in relying on the second Smith affidavit, then its decision to treat her complaint as an ERISA matter must be affirmed. We review the district court's consideration of evidence on summary judgment for abuse of discretion. *Hoffman v. Applicators Sales & Service, Inc.*, 439 F.3d 9, 13 (1st Cir.2006). We will not set aside the decision without strong evidence that the district court “indulged in a serious lapse in judgment.” *Id.* at 14 (citation and quotations omitted).

In support of her argument, **Desrosiers** cites a host of cases which stand for the proposition that a party seeking summary judgment may not add new facts or legal arguments in a reply. **Hartford** does not dispute this general premise. Instead, **Hartford** argues that **Desrosiers** waived the argument by not raising it in the district court.<sup>FN8</sup>

<sup>FN8</sup>. **Hartford** also asserts that even if the argument is preserved, the affidavit was not improper. We do not reach the second argument.

[2] **Desrosiers** ostensibly argues that she was under no obligation to bring the issue to the court's attention. She contends that the “no new facts” rule is self-executing, and that the district court should therefore have ignored the second affidavit on its own initiative. To the contrary, however, we have consistently required some affirmative action from the aggrieved litigant to preserve such an argument. In *Davis v. Sears, Roebuck & Co.*, 708 F.2d 862 (1st Cir.1983), we held that if a party does not move to strike an inadmissible affidavit, “any objections to its

consideration are deemed to have been waived and it may properly be considered by the court when ruling on the motion.” [Id. at 864](#). To be sure, we do not always require a written motion to strike, as we did in [Davis](#). Nevertheless, some action is required. Our approach was summed up in [Perez v. Volvo Car Corp.](#), 247 F.3d 303 (1st Cir.2001):

We believe that what is required to preserve a party's rights vis-à-vis an allegedly deficient affidavit is for the dissatisfied party to (a) apprise the trial court, in a conspicuous manner and in a timely fashion, that she considers the affidavit defective; and (b) spell out the nature of the ostensible defects clearly and distinctly. Whether the dissatisfied party fulfills these requirements by means of a motion to strike or in some substantially equivalent way (say, by an objection, or as here, in a legal memorandum ...) is of little moment.

[Id. at 314](#).

[3] Here, Desrosiers had ample opportunity to object to Hartford's reply and accompanying affidavit, which were filed April 2, 2004. Oral argument took place almost exactly four months later, on August 3, 2004. Desrosiers took no action during that time. Nor did she act following oral argument, after which more than five months passed before the district court issued its ruling in January 2005. During that accumulated nine months, Desrosiers might have, for example, moved to strike the second affidavit or the reply in its entirety, filed a motion to lift the existing discovery stay, invoked [Rule 56\(f\)](#) to seek additional discovery, or moved for leave to file a sur-reply containing a supplemental affidavit of her own. In the absence of some form of objection, the district court was not required to ignore the second affidavit sua sponte.

[4] Alternatively, in her reply brief before *this* court, Desrosiers for the first time points to statements made by her counsel during the summary judgment hearing which purport to register an objection to the second affidavit. We disagree\*92 that sufficient objection was made. During the hearing, Desrosiers's counsel bemoaned the additional information in the second affidavit; when the district court asked whether he was “requesting discovery now,” he replied, “Well, we would very much like an opportunity here in Court or through deposition to conduct inquiry of Mr. Smith.” This statement was

both the first and last time that Desrosiers raised the issue in the district court between April 2, 2004 (when the reply was filed) and January 27, 2005 (when Hartford's motion was granted). We disagree with Desrosiers's assertion that this lone comment constituted a sufficient objection to the affidavit. In our view, this falls far short of the “seasonable, strenuous and specific” oral objection we have, in the past, required to preserve the issue. See [Perez](#), 247 F.3d at 315 (noting that an objection was preserved where the complaining party pointed “specifically to critical portions of the affidavit on the ground that those excerpts violated [Federal Rule of Civil Procedure 56\(e\)](#)” and thus “straightforwardly brought the claimed shortcomings in the affidavit to the district court's (and the plaintiff's) attention in a timely manner”). While we do not suggest any nefarious purpose in this case, reversing a summary judgment in the absence of a sufficient objection to an allegedly improper affidavit runs the risk of allowing parties to “ ‘play dog in the manger, making no response to a movant's affidavits, with the chances of both ... defeating the motion and, if unsuccessful, of later setting it aside.’ ” [Id. at 314-15](#) (quoting [Lacey v. Lumber Mutual Fire Ins. Co.](#), 554 F.2d 1204, 1205 (1st Cir.1977)).

Against this factual and legal backdrop, the district court's reliance on the second affidavit was not an abuse of discretion, and we thus affirm the first summary judgment ruling, finding ERISA preemption.

#### B. *The Second Summary Judgment Motion*

[5][6] Following the district court's first ruling and a period of discovery, the parties filed cross-motions for summary judgment on Hartford's decision to deny coverage. We review the summary judgment ruling de novo, [Kansky v. Coca-Cola Bottling Co. of New England](#), 492 F.3d 54, 57 (1st Cir.2007), and Hartford's determination under an abuse of discretion standard.<sup>FN9</sup> Under this deferential review, the decision is upheld as long as it is “reasoned and supported by substantial evidence.” [Wright v. R.R. Donnelley & Sons Co. Group Benefits Plan](#), 402 F.3d 67, 74 (1st Cir.2005). More specifically, we explained in [Wright](#) that evidence is “substantial” when it is “reasonably sufficient to support a conclusion.” [Id.](#)

[FN9](#). A divided panel of this court recently addressed the question of the appropriate standard of review in cases where, as here, the insurance company both makes the eligibility determination and pays the benefits. See [Denmark v. Liberty Life Assurance Co.](#), 481 F.3d 16 (1st Cir.2007). There, two members of this court recommended a re-examination of the standard of review where such so-called “structural conflicts of interest” are present. Although a petition for en banc review is pending, abuse of discretion remains the standard of review applied in this circuit. See [Gillis v. SPX Corp. Individual Account Retirement Plan](#), 511 F.3d 58 (1st Cir.2007). We note that the Supreme Court has granted certiorari on this issue [Glenn v. Metropolitan Life Ins. Co.](#), 461 F.3d 660 (6th Cir.2006), cert. granted, --- U.S. ---, 128 S.Ct. 1117, --- L.Ed.2d --- (2008). However, given the nature of **Desrosiers's** appellate arguments, our result would be the same under any standard of review.

[\[7\]](#) **Desrosiers** asserts two specific instances in which **Hartford** allegedly abused **\*93** its discretion.<sup>[FN10](#)</sup> First, she claims that **Hartford** violated its own internal claims procedures when it failed to obtain **Desrosiers's** job description prior to issuing its benefit denial. Such failure is critical, **Desrosiers** claims, because the policy's definition of “disability” is expressed in terms of the claimant's ability to “perform the essential duties” of her occupation. She argues that **Hartford's** alleged procedural transgression alone constitutes an abuse of discretion warranting reversal. We need not, however, decide whether a procedural failure such as alleged here would, standing alone, constitute an abuse of discretion, as the record demonstrates that **Hartford** did, in fact, list **Desrosiers's** job description as part of the information it considered in making its final decision. While **Desrosiers** accurately points out that **Hartford** did not receive the job description until it was considering her appeal, as opposed to during the pendency of the original claim, we do not find this timing issue dispositive. We faced a similar situation in [Wright](#), where we rejected a claimant's argument that Hartford's failure to consider his job description until the appeal process constituted an abuse of discretion. [Wright](#), 402 F.3d at 77-78.

[FN10](#). Not unlike her argument with respect to the district court's handling of the first summary judgment motion, **Desrosiers** seeks reversal of the second summary judgment order because of the *process* Hartford followed in handling her claims, i.e., the failure to use a job description and the requirement of objective evidence. This approach implicitly concedes defeat if we find that Hartford's alleged procedural flaws do not require reversal, as **Desrosiers** posits no argument that Hartford's decision was substantively flawed.

[\[8\]](#) **Desrosiers's** second argument fares no better. She asserts that Hartford impermissibly insisted that she provide “objective evidence” to support her disability claim. In [Boardman v. Prudential Ins. Co. of America](#), 337 F.3d 9 (1st Cir.2003), we found it impermissible to require objective evidence to support claims based on medical conditions that do not lend themselves to objective verification, such as [fibromyalgia](#). *Id.* at 17. But we also made clear that it is permissible to require objective support that a claimant is unable to work as a result of such conditions. *Id.* Here, although Hartford's claim denials made reference to a lack of objective findings, it did so in conjunction with particular diagnoses-e.g., lumbar disk herniation-which do lend themselves to objective verification. To the extent Hartford otherwise referred to objective evidence, it did so in the context of **Desrosiers's** claim that she was unable to work. As Hartford did not improperly rely on a lack of objective evidence, we do not find that it abused its discretion when it denied **Desrosiers's** claim.

*Affirmed.*

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